

ABBEY MEDICAL CENTRE- TELEPHONE CALL STATISTICS – AUG 2023

Gamma														SIGN OUT
INTERVAL ▲	OVRFD OFF	IN ABND	IN ANS	IN	OUT ANS	OUT	MAX WAIT	AVG WAIT	AVG IN ANS	AVG ABND	% SVC	AVG RNG (OUT)	TOT TLK	AVG TLK
08/2023	13669	947	3415	18031	3687	4760	00:31:10	00:00:27	00:01:59	00:00:51	5.9%	00:00:13	192:03:57	00:01:37
	13669	947	3415	18031	3687	4760	00:31:10	00:00:27	00:01:59	00:00:51	5.9%	00:00:13	192:03:57	00:01:37

[Wallboard](#)
[Extension / Device Report](#)
[Call Centre Performance Weekly](#)
[Call Centre Performance Monthly](#)
[Active Calls](#)
[Historic Call Log](#)
[Dashboard](#)
OFF